

* ARMY TB 9-2300-295-15/24
AIR FORCE TO 36A12-1A-2081-1
MARINE CORPS SI 2320-15/9
WASHINGTON, D.C., 6 Sep 1985

DEPARTMENT OF THE ARMY TECHNICAL BULLETIN

WARRANTY PROGRAM
FOR

TRUCK, CARGO, TACTICAL, 1-1/4 TON,
4X4, M1008 (2320-01-123-6827)

TRUCK, CARGO, TACTICAL, 1-1/4 TON,
4X4 M1008A1 (2320-01-123-2671)

TRUCK, UTILITY, TACTICAL, 3/4 TON,
4X4, M1009 (2320-01-123-2665)
TRUCK, AMBULANCE, TACTICAL, 1-1/4 TON,
4X4, M1010 (2310-01-123-2666)

TRUCK, SHELTER CARRIER, TACTICAL, 1-1/4 TON,
4X4, M1028 (2320-01-127-5077)

TRUCK, SHELTER CARRIER, TACTICAL, 1-1/4 TON,
4X4, -M1028A1 (2320-01-158-0820)

TRUCK, CHASSIS, TACTICAL, 1-1/4 TON,
4X4, M1031 (2320-01-133-5368)

* This Manual supersedes TB 9-2:300-295-15/24, dated 29 March 1984.

HEADQUARTERS, DEPARTMENTS OF
THE ARMY AND AIR FORCE
HEADQUARTERS, MARINE CORPS

SEPTEMBER 6 1985

REPORTING OF ERRORS

You can help improve this bulletin. If you find any mistakes or know of a way to improve the procedures, please let us know. Mail your letter, DA Form 2028 (Recommended Changes to Publications and Blank Forms), or DA Form 2028-2 located in the back of this bulletin to: Commander, U.S. Army Tank-Automotive Command, ATTN: AMSTA-MB, Warren, MI 48397-5000. A reply will be furnished directly to you.

1. General. This bulletin implements the warranty for the Commercial Utility Cargo Vehicle (CUCV) series. It contains instructions for obtaining services covered under warranty. This bulletin also describes methods of processing warranty claims and "Delayed Warranty Start Forms". For additional warranty information on the CUCV or any U.S. Army Tank-Automotive Command (TACOM) equipment, contact your local Warranty Coordinator (WARCO) or TACOM Logistics Assistance Representative (LAR). If your WARCO or TACOM LAR is not available or if additional information is required, contact TACOM through the 24 hour hot line. The number to call is AUTOVON 7867889, Commercial (313) 574-7889. The caller should be prepared to provide: (1) name, (2) AUTOVON and commercial telephone numbers, (3) complete unit designation, (4) identification of vehicle to include serial number(s), (5) a brief description of the problem, and (6) the contract number.

NOTE

The information contained in this CUCV Warranty Bulletin supersedes information in TB 9-2300-295-15/24, dated 29 March 1984.

2. Explanation of terms.

a. Abuse. The improper use, maintenance, repair, or mishandling of warranted items that may cause the warranty of those items to become void.

b. Acceptance date. The date the equipment is accepted into the Army's inventory upon the signing of the DD 250 by an authorized representative of the Government.

c. Contractor. The supplier of equipment who enters into an agreement directly with the Government to furnish supplies.

d. Designated Storage Area. An area for storage of a vehicle or vehicles (other than Depot) mutually acceptable to Government and contractor representatives.

e. Defect. Any condition or characteristic in any supplies furnished by the contractor that is not in compliance with the requirements of the contract.

f. Failure. A part, component, or end item that fails to perform its intended use.

g. Product/Safety Recall. A program implemented to correct a defect relating to design which requires the manufacturer to repair or replace a defective part or assembly affecting the vehicle's operation or effective use.

h. Reimbursement. A provision in a warranty which allows the Government to recover predetermined repair parts, labor and towing cost incurred during the warranty period.

- i. **Repair.** A maintenance service/action required to restore an item to serviceable condition.
- j. **Serviceable.** The condition of an item which meets all the requirements and performs the functions for which it was originally intended.
- k. **User Activity.** The activity authorized to perform repairs IAW the Maintenance Allocation Chart (MAC).
- l. **WARCO.** Warranty Control Office which serves as the intermediary between the user and TACOM.
- m. **Warranty.** A written agreement between a contractor and the Government which outlines the rights and obligations of both parties for correcting defective supplies.
- n. **Warranty claim.** Action started by the equipment user to claim reimbursement for authorized warranty repair.
- o. **Warranty period.** Time and/or mileage during which any specific warranty is in effect.
- p. **Warranty start date.** The date the warranty is put into effect.

3. Warranty Identification. The manufacturer of the M 1008 Series Vehicles (M1008, M1008A1, M1009, M1010, M1028, M1028A1 and M1031) is Truck and Bus Division of General Motors. The Warranty is serviced by Chevrolet Motor Division of General Motors, Service Operations Department, 30007 Van Dyke Avenue, Warren, MI 48090. The vehicles are covered under the standard commercial warranty modified to take advantage of applicable specific extended warranties and Government implementation procedures. Warranty repairs may be accomplished by one of two options.

3.1(a). Repair Option A. Under Option A the user returns the vehicle requiring warranty work to an authorized Chevrolet dealer facility for repair. Under this option, costs for towing, parts and labor involved in the repair of the vehicle shall be borne by the contractor.

3.1(b). Repair Option B. Under Option B, the user repairs the vehicle and requisitions parts from the appropriate military supply system. Under this option, Chevrolet will reimburse the Government for towing, parts and labor.

3.2. General Vehicle Warranty. The contractor warrants that the vehicles are free from defects in design, material, and workmanship and will conform with the specifications and all other requirements for a period of twelve (12) months from date of acceptance, or 12,000 miles, whichever occurs first. These warranty provisions are complemented by the extended Powertrain Warranty, Emission Warranty, and Corrosion Warranty as explained in the paragraphs below.

3.3. Extended Powertrain Warranty. The contractor warrants that the powertrain is free from defects in design, material and workmanship and will conform with the specifications and all other requirements for an extended period beyond the General Vehicle Warranty period of 12 months/12,000 miles (to 24 months/24,000 miles total coverage, whichever occurs first). Any warranty claim that occurs during the extended powertrain warranty will be subject to the manufacturer's standard \$100 deductible charge. Warrantable repairs made by an authorized Chevrolet dealer under Option A described in Paragraph 3.1(a) above will require user payment of the \$100

deductible to the dealer each time the vehicle is presented for repair. Extended Powertrain warrantable repairs made by the user under Option B described in Para 3.1(b) above are subject to the \$100 deductible also. Claims should not be submitted unless the total cost of towing, labor and parts exceeds \$100. For claims exceeding \$100, the contractor will reimburse the government the cost of towing, parts, and labor less the \$100 deductible. Appendix A lists the powertrain components covered by the extended warranty.

3.4 Emissions Warranty. The contractor warrants that emission components listed in Appendix B are free from defects in design, material and workmanship, and will conform with the specifications and all other requirements for 5 years or 50,000 miles, whichever comes first.

3.5 Corrosion Warranty. The contractor warrants that when the user selects Option A above that the authorized Chevrolet dealer will repair or replace at no cost to the Government, any sheet metal parts, except exhaust system components, found to have developed perforation (rust-through) due to corrosion for a period of 36 months regardless of mileage. Corrosion, other than perforation (rust-through), due to defects in material and workmanship, is covered by the 12 month or 12,000 mile general vehicle warranty. Appendix C gives a complete description of what is covered and/or excluded. Before Option A repairs are effected, warrantable corrosion repairs identified above must be authorized by the local Chevrolet fleet service manager. For repair under Option B, clear photographic evidence of the original damage must be attached by the user to the DA Form 2407 warranty claim submitted to Commander, U. S. Army Tank-Automotive Command, AMSTA-MW, Warren, Michigan 48397-5000. Failure to do so may result in the claim not being honored.

3.6. Warranty Start Date. The "warranty start date" is derived from information noted on the vehicle data plate (for location of this plate see Appendix D). The warranty start date is the first day of the month following the month of manufacture as noted on the data plate. The U.S. Army Tank-Automotive Command and the contractor automatically start the warranty period from this date unless a "Delayed Warranty Start" form is submitted. If the Government acceptance date (the date the DD Form 250 is signed) is more than one month after the warranty start date, the user must submit a Delayed Warranty Start Form citing the DD Form 250 Government acceptance date as the warranty start date.

3.7(a). Vehicle Storage by the Government. If the Government, prior to placing vehicles in service, elects to store the vehicles in Government Depot Storage or other designated areas for more than 30 days, the activity desiring to store the vehicles must contact the U.S. Army Tank-Automotive Command, ATTN: AMCPM-TV-LC, Warren, MI 48397-5000 in writing for approval. The correspondence will state the number of vehicles to be put in storage, will describe the storage area, the length of time this storage is planned, and the reasons that storage is required. The contractor has agreed that the time period of the warranty for each vehicle will begin when each vehicle is withdrawn from storage. This agreement is limited so that the warranty period will automatically begin after ten (10) months for CONUS storage and fourteen (14) months of storage OCONUS. This limitation is counted from the date of acceptance on the DD Form 250, and if the vehicles are left in storage longer than 10/14 months from the

date of acceptance, the warranty time period begins while the vehicle is in storage. The user must complete appropriate forms as described in paragraphs 5.1 and 5.2 when the vehicles are placed in and withdrawn from storage.

3.7(b). Vehicle Storage by the Contractor. If the vehicles are stored at the contractor's facility prior to placing the vehicles in service, the contractor has agreed that the time period of the warranty will begin when the vehicles are withdrawn from the contractor's storage. This agreement is limited so that/the warranty period will automatically begin after ten (10) months of CONUS and fourteen (14) months of OCONUS storage. This limitation is counted from the date of acceptance on the DD Form 250, and if the vehicles are left in storage longer than 10/14 months from the date of acceptance, the warranty time period begins while the vehicle is in storage.

3.8. Vehicles Delivered By Drive-Away. On vehicles delivered by drive-away method, the 12,000 mile warranty will be in addition to the mileage accumulated during the drive to the first destination. When each drive-away delivered vehicle arrives at its final destination, the user shall determine the mileage accumulated and properly notify the contractor of the accrued delivery mileage by completing and submitting the "Delayed Warranty Start" form in accordance with instructions in paragraph 5.1. Do not submit the form if the mileage accumulated is less than 100 miles. Failure to report this delivery mileage accumulation will result in premature warranty expiration.

NOTE

If vehicles are put into storage following drive-away delivery, the receiving unit must complete and submit a second "Delayed Warranty Start" Form. When the vehicle is taken out of storage, a third "Delayed Warranty Start" Form will be completed and submitted.

4. Contractor Responsibilities. The contractor is responsible for performing repairs on warranted vehicle failures or for reimbursing the Government for the cost of performing warranted repairs when the Government user performs the repairs. Reimbursement of repair costs is limited to a negotiated rate.

4.1(a). When the user elects to use Option A, the contractor will perform necessary repairs at the nearest authorized Chevrolet dealer at no cost to the Government except for deductible extended power train warranty service. Towing will be done by the dealership or its designated agent from the point that the vehicle becomes inoperative and unable to be driven (unless civilian access is restricted).

NOTE

If the tow is accomplished using military equipment, the user will record on DA Form 2407 or other appropriate service form the tow mileage, and submit to Commander, U.S. Army Tank-Automotive Command, ATTN: AMSTA-MW, Warren, Michigan 483975000. In these circumstances the contractor has agreed to reimburse the Government \$25.70 for the hookup, and \$3.00 per mile for towing up to a limit of 50 miles.

4.1(b). When the user elects to use Option B, the user will perform necessary repairs.

If vehicle is inoperative and unable to be driven it may be towed to the nearest Government facility. Towing in this case is also reimbursed at \$25.70 for the hookup and \$3.00 per mile (up to 50 miles).

4.1(c). It should be noted that Chevrolet will not warrant complete component assembly replacements unless specifically authorized by the local Chevrolet Service Representative. Claim payments will be processed for the defective part(s) and for the labor involved in replacing the defective part(s) in a given component assembly only. Component assemblies are those parts that can be reassembled for repair or replacement of failed parts within. While authorization will not generally be required prior to an OCONUS claim, Chevrolet will review all OCONUS claims. Any claims for replacement of a complete component assembly will be thoroughly analyzed and authorized (or rejected) by Chevrolet in accordance with the aforementioned guidelines.

5. Government Responsibilities. The U.S. Army Tank-Automotive Command (TACOM), Warren, MI is responsible for managing and implementing this warranty.

TACOM Points of Contact are:

Commander
U.S. Army Tank-Automotive Command
ATTN: AMCPM-TV-LC
Warren, Michigan 48397-5000
Telephone: AV 786-8656, COMM (313) 574-8656

Commander
U.S. Army Tank-Automotive Command
ATTN: AMSTA-MW
Warren, Michigan 48397-5000
Telephone: AV 786-7888, COMM(313) 574-7888

5.1 Delayed Warranty Start Procedures. The user is responsible for completing GSD 94 "Delayed Warranty Start" Form when a vehicle is received with over 100 accumulated miles in drive-away delivery, when a vehicle is placed in storage and qualifies for warranty delay, and when a vehicle is removed from approved storage. The user must complete the form to insure that the warranty is delayed and then correctly started at the appropriate time. When a vehicle is delivered to the user using drive-away delivery, when a vehicle is placed in storage, and when a vehicle is removed from storage, the user will immediately complete and submit the "Delayed Warranty Start" Form. The blue copy will be retained by the unit. All remaining copies will be mailed to Commander, U.S. Army Tank-Automotive Command, ATTN: , AMSTA-MW, Warren, Michigan, 48397-5000. Failure to report the delivery mileage accumulation, or placing vehicles in storage, may result in premature warranty expiration. Appendix E describes how to complete the Delayed Warranty Start Form.

5.2 Warranty Claims Processing. All warranty claims will be processed using DA Form 2407 IAW DA PAM 738-750 (or other service form) and this TB. The DA 2407 (or other service form) must show the VIN, date of manufacture, the Delayed Warranty Start date, UIC, description of failure, description of repairs made, and total parts used, towing charges and labor. Labor hours will be clearly identified as military, civilian, or contract civilians.

5.3. Reimbursement under the Provisions of Option B. For user performed repair actions, the Government will be monetarily reimbursed for towing, labor and parts consumed from the Government supply system. The labor reimbursement to the government will consist of both military and civilian labor. The military labor reimbursement will be to a central DA account and users will receive reimbursement for civilian labor.

NOTE

In addition to fully describing parts used, the user must break-out labor man-hours clearly on the DA Form 2407 and identify labor by uniformed military, DA civilian, or civilian contractor. This distinction is necessary to fulfill accounting requirements of Public Law. Unless this labor break-out is shown, TACOM will consider all labor to be military labor and thus not reimbursable. Reimbursement for these claims will be based on a negotiated rate of \$9.20 per hour and using GM's flat rate manual to determine the man-hours to effect the repair. As a result, it is possible that the user will not receive 100 percent credit for user expenses.

5.4 The Army Oil Analysis Program (AOAP). AOAP provides for on condition monitoring as described in L09-2320-289-12 and TB43-0210. However, the interval for service must not exceed those limits in the Lubrication Order during the warranty period.

5.5 Alterations/Modifications. Alterations and modifications to the vehicles shall not be performed unless authorized in writing by the U.S. Army Tank-Automotive Command.

6. Design/Performance Specifications. NOT APPLICABLE

7. Nullification. Warranty provisions do not apply to defects or failures resulting from:

- a. Improper Government installation, operation, or maintenance of warrantable item (s).
- b. Unauthorized Government modification and/or repair.
- c. Combat damage.
- d. Accident damage.
- e. Acts of God.
- f. The Government's use of unapproved supplies.
- g. Failure to perform prescribed maintenance.
- h. Misuse or abuse of supplies.

8. Identification of Failed Items. When an item under warranty fails, it shall be tagged and identified IAW DA PAM 738-750 and shall be adequately handled and stored to prevent improper repair, use, disposal or cannibalization during the processing of the warranty claim.

8.1 Disposition of Failed Items. The user activity shall retain defective parts for a maximum of 60 days from date of mailing DA Form 2407 to TACOM unless sooner notified by TACOM that the defective part is required for examination by Chevrolet. If

notification is not received in 60 days the user activity will dispose of the defective parts in accordance with appropriate regulations.

9. Receipts/Verifications. When vehicles are submitted for repair to the nearest authorized Chevrolet dealer, the user activity shall:

a. Request the approximate turnaround time, the extent of the problem and any estimated costs which may be incurred.

b. Provide dealer with user point of contact.

c. Obtain location, name and telephone number of the authorized Chevrolet dealer for any required follow-up purposes.

d. Attach copy of Chevrolet dealer repair order to the completed DA Form 2407 warranty claim and mail to Commander, U.S. Army Tank-Automotive Command, ATTN: AMSTA-MW, Warren, Michigan 48397-5000. This form will be used for historical data purposes.

10. Claim Denials and Disputes. If you need further assistance in preparing the warranty claim, or you are having a problem in obtaining services and/or repairs contact either TACOM POC listed in paragraph 5 or use the TACOM Warranty Hotline, AUTOVON 786-7889, Commercial (313) 574-7889. For technical assistance contact the Chevrolet CUCV Warranty Office (CONUS only) at 1-800-255-3301. If Chevrolet does not honor the claim, or if Chevrolet requests an exhibit, TACOM will notify the user. If an exhibit is requested, TACOM will give appropriate instructions. If the claim is not honored after the first submission, the user may appeal through any Chevrolet Field Representative for resolution. If the user is still not satisfied, then the user may appeal by letter or message to the TACOM, Warranty Coordinator Office, AMSTA-MW. This correspondence must describe the circumstances and the rationale for appeal. If the appeal is still not honored, TACOM will advise the user, or at TACOM's discretion will pursue the claim to its ultimate legal resolution. If in any of these steps, the claim is approved, the U.S. Army is reimbursed as previously described.

11. Storage/Shipping/Handling.

11.1 Storage. See para 3.1(a).

11.2 Shipping. Shipping where required will be IAW Appendix F of this bulletin.

11.3 Handling. Not applicable.

12. References.

AR 702-13
DA PAM 738-750
LO 9-2320-289-12
TB 43-0210

"USE TYPEWRITER OR PRINT FIRMLY ON HARD SURFACE WITH HARD PENCIL OR BALL-POINT PEN"

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| MAINTENANCE REQUEST | | | | PAGE NO | NO OF PAGES | REQUIREMENT CONTROL SYMBOL | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| For use of this form see TM 38 750 the proponent agency is DCSLOG | | | | 1 | 2 | CSGLD-1047(R1) | | | | | | | | | | | | | | | | | | | | | | | | | | |
| SECTION I - EQUIPMENT DATA | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| 2 SERIAL NO NF 027K | 3 NOUN NOMENCLATURE TRK CGO 1/4T | 4 LINE NO | 5 MODEL M1008 | 6 NATIONAL STOCK NUMBER 2320-01-123-6827 | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 7 MAINTENANCE ACTIVITY 42ND DS Co. | 8 LEVEL F | 9 UTILIZATION CODE ON | 10 MCSR ITEM | 11 PACING ITEM | 10 HOURS | 11 MILES 1500 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 14 FAILURE DETECTED DURING (Select one use / or X) <input checked="" type="checkbox"/> Scheduled Maintenance <input type="checkbox"/> Test <input type="checkbox"/> Storage <input type="checkbox"/> Flight | | | 15 FIRST INDICATION OF TROUBLE (Select one use / or X) <input type="checkbox"/> Inoperative <input checked="" type="checkbox"/> 258 Overheating <input type="checkbox"/> 790 Out of Adjustment <input type="checkbox"/> 18 Handling <input type="checkbox"/> Normal Op <input type="checkbox"/> Inspection <input type="checkbox"/> Other <input type="checkbox"/> 600 Noisy <input checked="" type="checkbox"/> 387 Low Performance <input type="checkbox"/> Other | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 16 DESCRIBE DEFICIENCIES OR SYMPTOMS ON THE BASIS OF COMPLETE CHECKOUT AND DIAGNOSTIC PROCEDURE IN EQUIPMENT TM (Do not prescribe repairs) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| 16a. REMARKS | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| <p style="text-align: center;">PREPARATION INSTRUCTIONS</p> <p style="text-align: center;">(Prior to using this form read TM 38 750 for detailed preparation instructions.)</p> <table border="0"> <tr> <td>(1) Place a "/" or an "X" in the box for the type action required</td> <td>(13) Block 7 Enter the name of the support activity</td> </tr> <tr> <td>(2) Enter the WESDC if the item is Materiel Condition Status Reportable</td> <td>(14) Block 7a Enter the symbol of the maintenance category (O, F, H, D or L)</td> </tr> <tr> <td>(3) Enter the priority designator as determined from the urgency of need and force activity designator</td> <td>(15) Block 8 Enter the utilization code</td> </tr> <tr> <td>(4) The Unit Commander, Chief of TDA activity or their designated representative will authenticate, by signature, a priority of 01 through 08</td> <td>(16) Block 9 Enter the word "yes" if the item is Materiel Condition Status Reportable</td> </tr> <tr> <td>(5) Block 1a Enter the name of the organization submitting the request</td> <td>(17) Block 9a Enter the equipment readiness code, if applicable</td> </tr> <tr> <td>(6) Block 1b Enter the unit submitting the request, units overseas enter APO only</td> <td>(18) Block 9b Enter the word "yes" if the item is a pacing item</td> </tr> <tr> <td>(7) Block 1c Enter the unit identification code of the unit in block 1a</td> <td>(19) Block 10 Enter the hour reading if applicable</td> </tr> <tr> <td>(8) Block 2 Enter the equipment serial no For ammunition, enter the lot number For administrative use vehicles enter the USA registration number</td> <td>(20) Block 11 Enter the mileage from the odometer if applicable</td> </tr> <tr> <td>(9) Block 3 Enter the noun abbreviation of the item</td> <td>(21) Block 12 Enter the total rounds fired if applicable</td> </tr> <tr> <td>(10) Block 4 Enter the item line number if applicable</td> <td>(22) Block 13 For turbine engines, enter the number of hot starts</td> </tr> <tr> <td>(11) Block 5 Enter the model number</td> <td>(23) Block 14 Enter a "/" or "X" in the proper block</td> </tr> <tr> <td>(12) Block 6 Enter the national stock number of the item listed in block 3</td> <td>(24) Block 15 Enter a "/" or "X" in the proper block</td> </tr> <tr> <td></td> <td>(25) Block 16 Describe briefly the fault or symptoms needing correction</td> </tr> </table> | | | | | | | (1) Place a "/" or an "X" in the box for the type action required | (13) Block 7 Enter the name of the support activity | (2) Enter the WESDC if the item is Materiel Condition Status Reportable | (14) Block 7a Enter the symbol of the maintenance category (O, F, H, D or L) | (3) Enter the priority designator as determined from the urgency of need and force activity designator | (15) Block 8 Enter the utilization code | (4) The Unit Commander, Chief of TDA activity or their designated representative will authenticate, by signature, a priority of 01 through 08 | (16) Block 9 Enter the word "yes" if the item is Materiel Condition Status Reportable | (5) Block 1a Enter the name of the organization submitting the request | (17) Block 9a Enter the equipment readiness code, if applicable | (6) Block 1b Enter the unit submitting the request, units overseas enter APO only | (18) Block 9b Enter the word "yes" if the item is a pacing item | (7) Block 1c Enter the unit identification code of the unit in block 1a | (19) Block 10 Enter the hour reading if applicable | (8) Block 2 Enter the equipment serial no For ammunition, enter the lot number For administrative use vehicles enter the USA registration number | (20) Block 11 Enter the mileage from the odometer if applicable | (9) Block 3 Enter the noun abbreviation of the item | (21) Block 12 Enter the total rounds fired if applicable | (10) Block 4 Enter the item line number if applicable | (22) Block 13 For turbine engines, enter the number of hot starts | (11) Block 5 Enter the model number | (23) Block 14 Enter a "/" or "X" in the proper block | (12) Block 6 Enter the national stock number of the item listed in block 3 | (24) Block 15 Enter a "/" or "X" in the proper block | | (25) Block 16 Describe briefly the fault or symptoms needing correction |
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| (8) Block 2 Enter the equipment serial no For ammunition, enter the lot number For administrative use vehicles enter the USA registration number | (20) Block 11 Enter the mileage from the odometer if applicable | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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DA FORM 2407
MAY 81

EDITION OF JUL 78 IS OBSOLETE

RECEIPT COPY 1

TA295856

FIGURE 1 DA Form 2407 (Maintenance Request)
(1 of 2) (Example Completed).

Edition of Sep 73 is obsolete

| | | | |
|--|---|--|------------------------|
| 1. SUPPORT AGENCY (DODAAC) WDAKAC | | 2. DATE 3297 | |
| 3. ORGANIZATION (DODAAC) WCADAA | | 4. <input type="checkbox"/> EIR EXHIBIT <input checked="" type="checkbox"/> EXCHANGE | |
| 5. NSN 2320-01-123-6827 | | 6. NOUN NOMENCLATURE Fuel Injector Pump | |
| 7. PD 02 | 8. PD AUTHENTICATION Cpt. J M. Walls | | |
| END ITEM IDENTIFICATION | 9. END ITEM NOUN NOMENCLATURE Truck, Cargo, Tactical, 1-1/4 ton | | |
| | 10. MODEL M1008 | 11. SERIAL NO. NF07K | |
| 12. DEFICIENCY OR SYMPTOM Cannot adjust idle speed | | | |
| 13. DATE ACCEPTED 3298 | 14. SIGNATURE <i>Max Appleton</i> | | 15. NMCS yes |
| 16. JON | | 17. INITIALS | |
| 18. DATE REPAIRED | | 19. INITIALS | |

EXCHANGE TAG (TM 38-750)

COPY 1

DA FORM 2402
MAY 81

TA295858

FIGURE 3 DA Form (Exchange Tag) 2402 (Example Completed).

APPENDIX A POWERTRAIN COMPONENTS COVERED BY EXTENDED WARRANTY

WHAT IS COVERED

Upon expiration of the 12 month/1 2,000 mile general vehicle warranty, Chevrolet Motor Division, General Motors Corporation, will continue to warrant the following components, subject to a \$100 deductible for each repair visit, up to a total of 24,000 miles from the warranty start date and mileage (except as provided under the conditions storage or drive-away delivery).

- DIESEL ENGINES-Cylinder block and heads and all Internal parts, intake manifold, timing gears, timing gear chain and cover, flywheel, harmonic balancer, valve covers, oil pan, oil pump, engine mounts, seals and gaskets, water pump, fuel pump, and diesel injection pump external seals.
- TRANSMISSION-Case and all Internal parts, torque converter, vacuum modulator, seals and gaskets and transmission mounts; also transfer case and all internal parts, seals and gaskets.
- FRONT WHEEL DRIVE-Final drive housing and all internal parts, axle shafts, constant velocity joints, front hub bearings, seals and gaskets.
- REAR WHEEL DRIVE-Axle housing and all internal parts, propeller shafts, "U" joints, axle shafts, bearings, supports, seals and gaskets.

This warranty covers repairs made necessary due to defects in material or workmanship.

WHAT IS NOT COVERED

This warranty does not cover

- Repairs required because of misuse, negligence, alteration, accident or lack of reasonable and proper maintenance;
- The replacement of maintenance items (such as filters) made in connection with normal maintenance service; or
- Loss of time, inconvenience or loss of use of the vehicle during warranty repairs.

APPENDIX B EMISSION COMPONENTS COVERED BY WARRANTY

WHAT IS COVERED

Listed below are emissions components covered for 5 years/50,000 miles (whichever comes first) under the provisions of the CUCV warranty. Except as provided under the storage conditions or where delivered by drive-away

- Crankcase Depression Regulator (CDR) Valve and Associated Parts
- Diesel Fuel Injection Pump, Nozzles, and Lines.
- Exhaust Manifold(s).
- Throttle Return Control Ports (Heavy Duty).
- Emission Related Hoses, Clamps, Tubes, Fittings and Wiring Harness used on the above components.

WHAT IS NOT COVERED

This warranty does not cover

- Conditions resulting from tampering, misuse, improper adjustments, dirty fuel alteration, accident failure to use recommended fuel or not performing maintenance services.
- The replacement of maintenance parts used in regular maintenance services.
- Loss of time, inconvenience, loss of use of the vehicle or other consequential damages.
- Any vehicle on which odometer mileage has been changed so that mileage cannot be readily determined.

APPENDIX C CORROSION WARRANTY

WHAT IS COVERED

The corrosion warranty covers perforation due to corrosion only. Perforation means a rust-through condition, such as an actual hole in a sheet metal panel.

WHAT IS NOT COVERED

This warranty does not cover

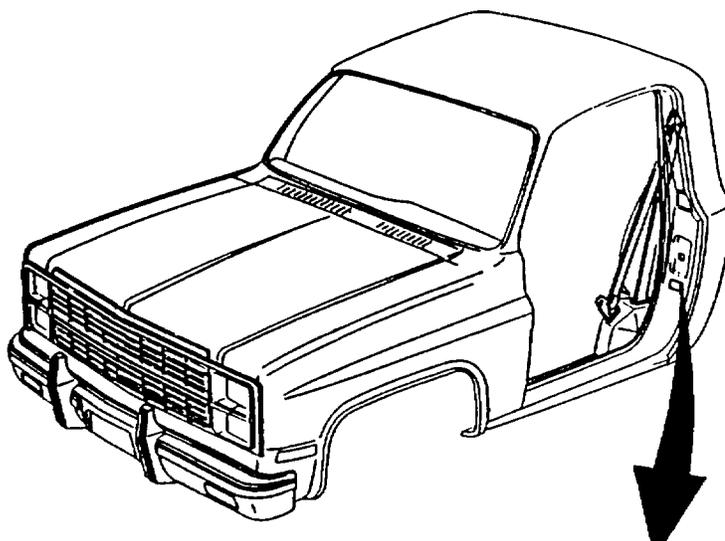
- Corrosion due to accident, damage, abuse, or vehicle alteration:
- Surface corrosion, such as that caused by sand, salt, hail or stones or
- Corrosion of special bodies, body conversions or equipment not manufactured by General Motors Truck and Bus Division
- Exhaust system components

NOTE

Corrosion, other than perforation (rust-through) due to defects in material or workmanship, is covered by the 12 months or 12,000 mile new vehicle warranty.

APPENDIX D LOCATION OF VEHICLE DATA PLATE

The vehicle data plate, Figure A-1, is located on the driver's side doorpost.



| | | |
|---|------------------|--|
|  | CHEVROLET |  |
| MAKE AND MODEL CHEVROLET | | CD10516 |
| MFRS. V.I.N. | 1GCE18JEF100003 | |
| VEHICLE CURB WEIGHT | 5200 | LBS. |
| PAYLOAD MAX. | 1200 | LBS. |
| GROSS WEIGHT MAX. | 6400 | LBS. |
| STOCK NO. | 2320-01-123-2665 | |
| DATE OF MANUF. | 01/83 | |
| REGISTRATION NO. | NF027K | |
| CONTRACT NO. DAAE07-82-B-4060 WARRANTY 12,000 MILES / 12 MONTHS | | |
| -UNITED STATES PROPERTY- | | |

Part No. 14067760

TA295860

FIGURE 4

APPENDIX E DELAYED WARRANTY START FORM (DWS/GSD94)

FORM SHOULD BE FILLED OUT AS SHOWN BELOW AND IN ACCORDANCE WITH SECTION VII.

1. Date taken from VIN plate - driver's dash/windshield area/or vehicle data plate.
2. Original delivery date - first day of the month following the month noted on the vehicle data plate (see Appendix A).
3. Retail delivery date -date vehicle taken out of storage and/or placed in service.
4. Mileage accrued on vehicle odometer on date vehicle taken out of storage and/or placed in service.

NOTE

This DWS form is a Chevrolet dealer form adapted for Government use. Disregard the dealer instructions found on first page of form.

Notice Of Delayed Warranty Start

| | | | | | |
|-------------------------------|---|------------------------|-----------------|---------|-----------------|
| Vehicle Identification Number | Type of Vehicle | Original Delivery Date | Retail Delivery | | Document Number |
| 1GCED18JEF100003 | <input type="checkbox"/> Commercial <input type="checkbox"/> Recreation <input checked="" type="checkbox"/> Political Subdivision | Sept 1983 | Date | Mileage | 220500 |
| | | | 5 Dec 83 | 030 | |

Purchaser: (Contract Number)-on data plate
(Registration Number)-in log book

Address: (DODAAC of station)

City & State: _____ Zip: _____

Area Code & Telephone: 000-000-0000

Reason For Delayed Warranty Start: Unit in storage prior to use

Dealer: CUCV

Address: _____

City & State: _____ Zip: _____

Area Code & Telephone: _____

(Signature of local Warranty Coordinator) _____ Date: 15 Dec 83

For Chevrolet Use Only
 Note: This Warranty not valid until approved by Chevrolet Motor Division

| Warranty Expiration | | Approval Signature _____ | Approval Date _____ |
|---------------------|---------|--------------------------|---------------------|
| Date | Mileage | | |
| | | | |

Warranty Confirmation Copy GSD 94 Pld 1 83

TA295861

FIGURE 5 Delayed Warranty Start Form
(DWS/G S D94) Completed.

**APPENDIX F
SHIPPING PROCEDURES FOR RETURNED PARTS**

Chevrolet will bear the transportation cost of shipping any part(s) for engineering analysis which they request. Parts should be sent to the following address from both CONUS and OCONUS:

Chevrolet Motor Division
Service Operations Department
CUCV Warranty Office-Room 136-150
30007 Van Dyke Avenue
Warren, MI 48090

These parts will be shipped to the above address on an F.O.B. Shipping Point, freight collect basis. The bill of lading description should read, "Used auto parts per item 8630 NMFC. Chevrolet Motor Division guarantees shipping charges." Further, these parts are to be shipped via Yellow Freight System whenever possible (unless otherwise authorized by a Chevrolet representative).

IMPORTANT NOTE

Authorization for return transportation of these parts will be obtained through the local Chevrolet Service field representative or if that individual cannot be contacted, phone the above office using the following telephone number

Phone: Within CONUS - Toll Free 800-255-3301

Authorization to ship is not required for OCONUS locations.

By Order of the Secretaries of the Army, the Navy, and the Air Force:

Official:

JOHN A. WICKHAM, JR.
General, United States Army
Chief of Staff

DONALD J. DELANDRO
Brigadier General, United States Army
The Adjutant General

Official:

CHARLES A. GABRIEL, *General, USAF*
Chief of Staff

EARL T. O'LOUGHLIN, *General, USAF*
Commander, Air Force Logistics Command

Official:

GEORGE B. CRIST
Lieutenant General, USMC
Deputy Chief of Staff for Installations and Logistics

DISTRIBUTION:

To be distributed in accordance with DA Form 13-38, Operator's; Organizational and Direct Support and General Support Maintenance requirements for Truck, Commercial Utility Vehicle, Cargo, Tactical, 4x4, M1008, M1008A1, M1009, M1010, M1028, M1031.

RECOMMENDED CHANGES TO EQUIPMENT TECHNICAL PUBLICATIONS



THEN, JOT DOWN THE DOPE ABOUT IT ON THIS FORM. CAREFULLY TEAR IT OUT. FOLD IT AND DROP IT IN THE MAIL!

SOMETHING WRONG WITH THIS PUBLICATION?

FROM (PRINT YOUR UNIT'S COMPLETE ADDRESS)

Your Mailing Address

DATE SENT

Date you send Form out

PUBLICATION NUMBER

TB 9-2300-295-15/24

PUBLICATION DATE

6 Sep 85

PUBLICATION TITLE

Warranty Program for Commercial Utility Cargo Vehicles

BE EXACT. PIN-POINT WHERE IT IS

| PAGE NO | PARA-GRAPH | FIGURE NO | TABLE NO |
|---------|------------|-----------|----------|
| 1 | 1 | | |

IN THIS SPACE TELL WHAT IS WRONG AND WHAT SHOULD BE DONE ABOUT IT:

NOTE What is wrong and what to do about it (if you know).

SAMPLE

PRINTED NAME GRADE OR TITLE AND TELEPHONE NUMBER

John Smith, SGT. 793/XXXX

SIGN HERE

John Smith SGT

DA FORM 2028-2
1 JUL 79

PREVIOUS EDITIONS ARE OBSOLETE.

P S --IF YOUR OUTFIT WANTS TO KNOW ABOUT YOUR RECOMMENDATION MAKE A CARBON COPY OF THIS AND GIVE IT TO YOUR HEADQUARTERS

FILL IN YOUR
UNIT'S ADDRESS

FOLD BACK

DEPARTMENT OF THE ARMY

OFFICIAL BUSINESS

TEAR ALONG PERFORATED LINE

Comm
US Army, k-Automotive Command
ATTN: Ak MB
Warren, Mi 48397-5000

SAMPLE

RECOMMENDED CHANGES TO EQUIPMENT TECHNICAL PUBLICATIONS



THEN... JOT DOWN THE DOPE ABOUT IT ON THIS FORM. CAREFULLY TEAR IT OUT. FOLD IT AND DROP IT IN THE MAIL!

SOMETHING WRONG WITH THIS PUBLICATION?

FROM (PRINT YOUR UNIT'S COMPLETE ADDRESS)

DATE SENT

PUBLICATION NUMBER
TB 2300-295-15/24

PUBLICATION DATE
6 Sep 85

PUBLICATION TITLE
Warranty Program
Commercial Utility Cargo Vehicles

| BE EXACT PIN-POINT WHERE IT IS | | | | IN THIS SPACE TELL WHAT IS WRONG AND WHAT SHOULD BE DONE ABOUT IT: |
|--------------------------------|------------|-----------|----------|--|
| PAGE NO | PARA-GRAPH | FIGURE NO | TABLE NO | |
| | | | | |

PRINTED NAME GRADE OR TITLE AND TELEPHONE NUMBER

SIGN HERE

FILL IN YOUR
UNIT'S ADDRESS

FOLD BACK

DEPARTMENT OF THE ARMY

OFFICIAL BUSINESS

Commander
US Army Tank-Automotive Command
ATTN: AMSTA-MB
Warren, Michigan 48397-5000

TEAR ALONG PERFORATED LINE

